



VISITOR SAFETY POLICIES - FLORIDA

Updated January 2025

The Arbor Company requires the following procedures for all visitors to our communities in Florida:

General Visitor Rules and Procedures

1. Visitors are allowed without restriction and cannot be compelled to provide proof of vaccination or immunization status. However, we encourage anyone with cold, influenza, or infectious disease symptoms or diagnosis to postpone non-urgent visits until fully recovered.
2. Visitors must sign in and complete the screening questionnaire which may include temperatures and/or questions about health status upon entering the community and before interacting with any staff, residents, family members or friends.
3. Visitors must comply with the infection control and education policies for visitors. Infection control policies may require a visitor to wear Personal Protection Equipment (PPE) including properly wearing a face mask and other necessary PPE and performing hand hygiene when visiting a resident under isolation precautions. Staff will provide directions on the proper use of PPE.
4. When visiting our community, visitors may wear a mask at their discretion. However, during periods of high COVID-19 hospital admission levels based on CDC data, or during outbreaks, we may require face masks for visitors. Additionally, if visitors have symptoms, a positive test, or have been exposed to someone with an infectious disease, we ask that visitors wear a mask. Disposable surgical grade masks are available at the front desk if a visitor does not have one.
5. Hand sanitizer stations are placed throughout the community. Please use hand sanitizer regularly throughout your visit and whenever you touch objects such as doorknobs and elevator buttons. It is also a good idea to use hand sanitizer as you enter a resident's apartment and when leaving a resident's apartment.
6. Visitation hours will be 9 a.m. to 9 p.m. as per FS 429.28 (1)(d). Any visitation outside of those hours will be arranged by contacting the community front desk. There is no limit to the time allocated for visiting or number of visitors.
7. While minimizing physical contact and social distancing may be encouraged to limit exposure, consensual physical contact between a resident and the visitor is permitted.
8. The community's Executive Director is the individual responsible for ensuring that staff adhere to these policies and procedures.

Essential Caregivers

At times there may be circumstances which restrict Resident visitation, such as the presence of infectious diseases, and may require limiting visitors based on local health department directives. In accordance with Florida Statute 408.823, the "No Patient Left Alone Act," our community allows a Resident to have in-person visits by an Essential Caregiver (a family member, friend, guardian, or other individual designated by the resident) during these circumstances, unless the resident objects, for at least two hours daily in the following circumstances:

1. End-of-life situations where a resident is actively dying.
2. A resident who was living with family before being admitted to the provider's care is struggling with the change in environment and lack of in-person family support.
3. The resident is making one or more major medical decisions.
4. A resident is experiencing emotional distress or grieving the loss of a friend or family member who recently died.
5. A resident needs cueing or encouragement to eat or drink which was previously provided by a family member or caregiver.
6. A resident who used to talk and interact with others is seldom speaking.